

Wigan Libraries: The Next Chapter



From January 2012, the borough's library service will change, ensuring that it is able to continue to provide services for residents, whilst also delivering budget savings of £1.1m.

As part of the changes, four 'tiers' of libraries will be introduced, to help customers understand the services that will be on offer at different locations. The following table explains the services available within each tier and where these will be located:

Library Central	<p>Offers the longest opening hours, broadest range of library products and services. Library Central will open for approximately 50-55 hours per week.</p> <p>Library Central sites can be found at: Leigh and Wigan Libraries.</p>
Library Local	<p>Provides a broad range of book stock, computers, information provision and some events and activities. Library Local will open for approximately 35 – 40 hours per week.</p> <p>Library Local sites can be found at: Ashton, Golborne, Hindley, Lamberhead Green, Standish and Tyldesley Libraries.</p>
Library Express	<p>Brings convenience to accessing core library services such as books, information provision and computers. Library Express will often be co-located / delivered in partnership with other services, and will be open for a minimum of 18 hours per week.</p> <p>Library Express sites can be found at: Aspull, Atherton, Ince, Hope, Marsh Green, Platt Bridge and Shevington.</p>
Library Direct	<p>Comprises a range of library services that can be accessed online from home. These services will include reference resources, stock reservation, community & event information and ebooks*. Library Direct will include the Home Delivery Service and deliveries to agreed community drop-off and pick-up points.</p> <p>Library Direct drop-off and pick-up points will be available in the communities of: Abram, Beech Hill and Orrell.</p>

* These services will be developed throughout 2012.

These changes will begin to take effect from January 2012. There may be some disruption to services during the changeover period, but we will keep this to a minimum.